

WHY VERTEK QUALITY ASSURANCE [VQA]

- Minimize Risk When Rolling Out a New Service, Process or System
- Identify Gaps Between Business Requirements and What is Being Delivered
- Eliminate Internal Bias with Neutral Perspective
- Meet Critical Time-to-Market Pressures without Increasing Internal Resources
- Complement Existing Approaches with Industry Proven QA Methodologies

VQA

Veritek Quality Assurance is an effective, economical and independent business quality assurance solution intended to minimize risk. Veritek blends 20 years worth of service lifecycle, billing and order management experience to develop thorough QA test plans. This allows clients to gain better insight into the performance of their systems, processes and tools before they are introduced to the market. With quick ramp-up times and depth of testing knowledge, VQA meets customers' needs.

THE VQA PROCESS

- Our Quality Assurance team assesses the business and functional requirements, works with client to define objectives and delivers a customized approach with detailed test plans that utilize both client and Veritek tools to create, execute, monitor and track test cases and associated results.
- During test execution, the Veritek QA Team works with customers to analyze failures, recommend and implement potential corrective actions, and to retest as appropriate.
- Utilizing findings from tests, our team provides milestone assessments including release/launch readiness and associated risk impacts.
- Upon project completion, Veritek reviews overall project results to provide summary recommendations for future consideration.

GAIN

FLEXIBILITY | RISK REDUCTION | OBJECTIVITY

VQA PROVIDES

- Cost-effective approach to quality assurance
- Risk reduction
- Flexible resources to handle unpredictable capacity needs
- Impartial perspective
- Communications and vertical expertise
- Increased operating efficiency and reduced costs
- Pre-launch identification of issues and missed requirements
- Increased return on capital investments
- Ongoing process performance measurement
- Improved customer satisfaction and user adoption

VERTEK QUALITY ASSURANCE

- Definition of Customer Delivery Objectives & Scope
- Development & Execution of Repeatable Test Plans
- Consultation and Analysis Regarding Test Results
- Summary Recommendations

